



# THE BUTTERY

**ROLE TITLE: Mental Health Case Worker: Safe Haven**

**LOCATION: Lismore**

## About the role

Join Our Safe Haven Team as a Case Worker and make a profound impact in the lives of those in distress. You'll have the opportunity to provide trauma-informed and person-centred care in a supportive drop-in service. Your small team in each haven has a Senior Clinician, Clinician, Peer Worker - and you.

**Hours:** Family friendly hours: There is no weekend work. Work 30 hours a week, Monday to Friday, from 9:00am to 3:30pm for 30 mins for lunch. Dedicated debriefing time: From 3:00pm to 3:30pm, the Haven is closed, giving you valuable time for debriefing and note-taking.

**Location:** This position is based in Lismore and flexibility to occasionally cover staff leave in other havens (Woodburn) is part of the role.

The role is funded until 31st December 2025 with potential for extension.

## About you: Selection Criteria

1. Diploma or higher tertiary qualification in areas such as AOD, social work, psychology, youth work or mental health
2. Current Driver's Licence, a satisfactory Criminal Record Check and Working with Children Check
3. Two years' work experience in a community services, welfare, or mental health field with experience in the delivery of mental health support and/or a suicide prevention service
4. Demonstrated experience providing case management for persons with complex support needs and providing trauma-informed care
5. Demonstrated experience in referrals, promoting and educating stakeholders and building networks
6. Strong administrative skills, computer literacy in MS Office and proficient use of technology such as databases, video conferencing and mobile devices
7. Availability to work from 9.00-3.30 from Monday to Friday

## Why our staff love working with us

- **Extra Annual Leave:** Enjoy two additional weeks of annual leave (pro rata) to spend more time on holiday.
- **Career Growth:** Explore internal opportunities to transfer and work in other programs.
- **Professional Development:** Benefit from ongoing training and development opportunities.
- **Supportive Environment:** Access to our Employee Assistance Program and to external clinical supervision for direct service staff
- **Salary Sacrifice Benefits:** Increase your take-home pay by 6-12% with ATO-approved incentives, allowing you to allocate up to \$15,899 of tax-free salary towards your mortgage, rent, loans, credit card, or school fees.
- **Meal and Accommodation Card:** Receive a \$2,650 card for meals and accommodation.
- **Convenient Packaging Options:** Package costs for a computer, phone, or novated vehicle lease.

## Find out more:

For a position description, see <https://www.buttery.org.au/employment-opportunities>

For any other queries, please contact [recruitment@buttery.org.au](mailto:recruitment@buttery.org.au)

This role is remunerated at SCHCDS Level 3 (\$37-40ph) depending on qualifications and experience with access to salary packaging to potentially increase your take home pay by another 5k). Please note this rate will increase to \$38-41 in July when award rates change.

### How to apply:

Please use each of the selection criteria above as a heading and write a brief paragraph addressing each one in your cover letter. Please email your resume and cover letter to [recruitment@buttery.org.au](mailto:recruitment@buttery.org.au)

**Unfortunately, applications that do not address the selection criteria will not be considered.**

**Closing date:** We will be processing applications every few days so we encourage you to apply at your earliest convenience so you don't miss out.