



THE BUTTERY



## **Redress Support Service**

Provides support to people who experienced institutional child sexual abuse.



## **The Royal Commission**

The Royal Commission into Institutional Responses to Child Sexual Abuse listened to thousands of people about the abuse they experienced as children.

Redress is support that acknowledges the damage done to people as children. It holds institutions accountable.



## About the Redress Support Service

Child sexual abuse is when someone involves a person under the age of 18 in sexual activities that they do not understand, or that are against community standards. Where this has been experienced in an institution, there may be the opportunity for Redress.

You can make an application at any time between now and 30 June 2027. You can only apply once. The assessment may take between 3 and 12 months. Applications will be prioritised for people who are ill or elderly

### **The National Redress Scheme provides access to:**

- Counselling,
- A payment, and
- The option of a direct personal response from the institution. (A direct personal response is an opportunity for you to receive an apology from the institution/s for the harm you experienced as a child. It can also include a description of what the institution/s has done to stop abuse from happening to anyone else.)

You can accept any or all of these things.



**We provide  
safe and  
culturally  
appropriate  
support**

### **The Buttery's Redress Support Service can:**

- be someone to talk to
- give you information about the Scheme and answer your questions
- help fill out an application with you
- help you understand your redress outcome.

We provide safe and culturally appropriate support for people with disability, Aboriginal and Torres Strait Islander people and people from culturally and linguistically diverse backgrounds.

The Buttery Redress Support Service is here to support you throughout your application process and the stages of arranging and participating in your direct personal response.





# THE BUTTERY

Connected communities

Valued people

Collaborative partnerships

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The Buttery acknowledges and pays respect to the past, present, and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.



The Buttery's staff are committed to embracing diversity and eliminating discrimination in providing services. We welcome everyone, irrespective of ethnicity, faith, sexual orientation, or gender identity.