



THE BUTTERY

ROLE TITLE: Case Worker – Safe Haven

LOCATIONS: Lismore

About the role: As a Case Worker with us, you will get to provide practical support and guidance to participants who drop into Safe Haven hub. You will provide case management support in areas such as homelessness, education, employment and health needs.

The Buttery's Community Safe Havens provide a safe space for the community to walk in and connect with a team of people in a comfortable and approachable environment. We offer support and connection and someone to talk to at the time of need, and to ensure participants receive follow-up support, they will be offered information or a link with psychological, psychosocial and other community supports, depending on their needs.

Safe Havens aim to:

- Provide immediate, personalised and compassionate care
- Connect people to support services to address the underlying factors in their distress
- Reduce pressure on hospital emergency departments
- Reduce self-harm, suicide attempts and deaths by suicide.

Hours and location: Safe Havens are open from 12-6pm seven days a week so capacity to work some weekends is required. The role is 35 hours per week and worked over 5 days with time for paperwork and training when havens are not open to the public. The role is based in Lismore and there is flexibility to work in Woodburn at times to cover annual leave.

About the Role

Qualifications and checks

1. Tertiary qualification at university level and sound work experience in a community services, welfare, or mental health field.
2. Licences and checks: A current valid manual Driver's Licence, COVID vaccination, satisfactory current Criminal Record Check and Working with Children Check.
3. Capacity to work some shifts on weekends as the hubs are open 12-6 for seven days a week.

Experience

4. Demonstrated experience providing trauma-informed care in the delivery of mental health and/or suicide prevention service.
5. Demonstrated experience providing case management for persons with complex support needs.
6. Established networks and relationships with a range of referral services across the local community.

Why staff love working at The Buttery

- ✓ Brilliant company culture.
- ✓ Opportunity to bring positive change to support people living with addiction and mental health issues.
- ✓ Enjoy six weeks paid annual leave pro-rata.
- ✓ Generous NFP salary packaging options.
- ✓ Internal opportunities to transfer and work in other programs.
- ✓ Training and development opportunities.
- ✓ Access to external clinical supervision for direct service staff.
- ✓ 24/7 Employee Assistance Program free to staff and their immediate family. Includes access to an online wellbeing platform, financial and legal advice.

Find out more:

To apply visit

www.buttery.org.au/careers/

For any other queries, please contact recruitment@buttery.org.au

This role is remunerated at SCHCDS Level 3 (\$34.04ph) depending on qualifications and experience with access to salary packaging to potentially increase your take home pay. The role is funded to June 2024.

Closing date: 27th March 2023 Applications may be viewed and actioned upon receipt so apply soon as don't miss out.

Apply for this role: Please email your resume and cover letter to recruitment@buttery.org.au and indicate which location/s you are able to work in.