



THE BUTTERY

ROLE TITLE: Case Manager: The National Redress Scheme

LOCATION: Port Macquarie and surrounds

About the role

Join us and use your case management skills to support others. The National Redress Scheme facilitates survivors of institutional child sexual abuse to connect with the responsible institution, receive access to counselling and a direct personal response. Your role will be to

- Provide case management support as participants move through the Redress Scheme process
- Increase awareness of the National Redress Scheme by promoting to stakeholders.
- Provide trauma informed counselling support in consultation with the participants' psychologist /psychiatrist/ mental health supports

The work may be completed either by telephone, video conferencing or face to face when possible.

Hours and location

The role is based in Port Macquarie. You will be working from home and in the community. The catchment area for the Redress team is from Tweed Heads to the Hunter Valley. The hours are 35 per week. Hours can be worked flexibly in business hours and there is no weekend work. We are open to reduced hours if candidates wish to job share.

About you: Selection Criteria

Qualifications

1. Tertiary qualifications at university level in the areas of psychology, social work, counselling, mental health or similar. Current registration with peak bodies such as ACA or AHPRA is desirable.
2. Licences and checks: A current valid Driver's Licence, COVID vaccination, satisfactory current Criminal Record Check and Working with Children Check and a First Aid certificate are mandatory prior to commencement.

Experience

3. Demonstrated experience counselling in AOD, MH or related field and experience providing trauma-informed care
4. Demonstrated experience providing case management for persons with complex support needs
5. Demonstrated experience promoting and educating stakeholders and building networks
6. Demonstrated proficiency using the Microsoft suite, a variety of databases and video conferencing tools such as zoom.

Why staff love working at The Buttery

- ✓ Flexible working solutions to support work-life balance. Depending on the role, we support a hybrid work environment and staff work face-to-face, in offices or from home.
- ✓ Six paid annual leave weeks (pro rata) is provided to spend more time on holiday.
- ✓ Internal opportunities to transfer and work in other programs.
- ✓ Training and development opportunities.
- ✓ Access to external clinical supervision for direct service staff.
- ✓ 24/7 Employee Assistance Program includes access to an online wellbeing platform and financial and legal advice, free to staff and their immediate family.
- ✓ Salary sacrifice benefits allow a 6-12% increase in take home pay. Staff receive an ATO-approved incentive and can access 15,899 of tax-free salary to pay a mortgage, rent, loan, credit card or school fees.
- ✓ A \$2,650 meal and accommodation card.
- ✓ The ability to package computer, phone, or novated vehicle lease costs.

Find out more:

For a position description, see <https://www.buttery.org.au/employment-opportunities>

For any other queries, please contact recruitment@buttery.org.au

This role is remunerated depending on qualifications and experience between \$88 – 90K pro rata inc. super with access to salary packaging to increase your take home pay. The role is funded to 30 June 2023.

How to apply: Please email your resume and cover letter **addressing the six selection criteria** above to recruitment@buttery.org.au. In your cover letter, please use each of the selection criteria above as a heading and write a brief paragraph under each one addressing it.

Closing date: We will be processing applications every few days so we encourage you to apply at your earliest convenience so you don't miss out!